

# Performance Model Report

One position

PERFORMANCE MODEL
DEFINITIONS
IDEAL CANDIDATE



PROVIDED BY

# Center for Internal Change

2174 Old Philadelphia Pike Lancaster, PA 17602 847-259-0005





# INTRODUCTION

This report presents the Performance Model for **Sales** - **Financial Services** by indicating the desired range of scores on a variety of scales. The ideal candidate would score within each of the highlighted ranges. Further, this report will provide insight into the meaning of each scale and will help you understand the ideal employee for the role.

PERFORMANCE MODEL Range of scores typical for success in the position  DEFINITIONS IDEAL CANDIDATE A statement describing the ideal candidate for this position will appear for each style and trait	What's in this report?			
	Range of scores typical	Each of the styles and	A statement describing the ideal candidate for this position will appear	

# What is a Performance Model?

The Performance Model is a tool used to determine the fit between a candidate and a given position. The Model takes into account the abilities and perspectives that correspond to a good job fit and provides the ranges of various measures that are predictive of success in the position. An individual's assessment results can then be compared to the Model to gauge the fit between the person and the position.

The Model consists of a range of scores for the Thinking Style and Behavioral Traits scales where most of the successful performers in this position tend to fall. The farther outside this range (Performance Model) an individual's scores fall, the less likely the individual will fit the role.

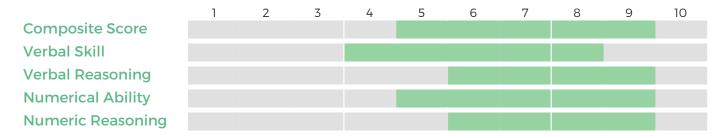
Interests for the Performance Model are based on the interests identified by those most successful in the position. The greater the degree of alignment between the individual's top three interests and the top three in the Performance Model, the more likely he or she is to find the job activities motivating and enjoyable, which could potentially keep him or her more engaged in the position.

# **Performance Model**

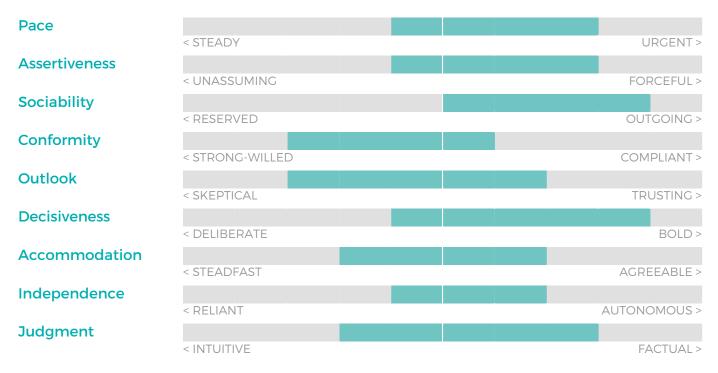
For Sales - Financial Services

The highlighted ranges represent the Sales - Financial Services Performance Model.

# THINKING STYLE



# **BEHAVIORAL TRAITS**



## **TOP INTERESTS**

1-FINANCIAL/ADMIN 2-ENTERPRISING 3-PEOPLE SERVICE

# **Performance Model**

# For Sales - Financial Services

### THINKING STYLE

A primary resource for learning is the ability to process information from one's environment. In most training situations, this information is in the form of either words or numbers. Each of the following scales measures an aspect of understanding words or numbers and using each as part of the reasoning process. They form the foundation for problem solving, communication, interaction, and learning skills used on the job.

## **Composite Score**

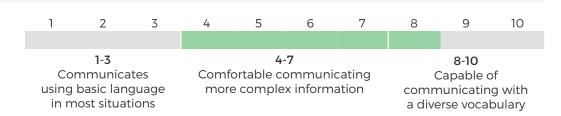
A reflection of overall learning, reasoning, and problem-solving potential



**Ideal Candidate:** Assimilates information with minimal confusion and can handle more complex information processing.

## Verbal Skill

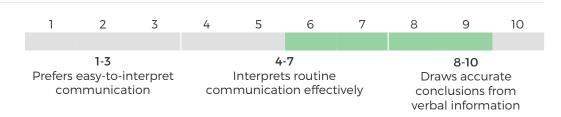
A measure of vocabulary



**Ideal Candidate**: Can process fairly complex language and has a vocabulary in the above average range.

## **Verbal Reasoning**

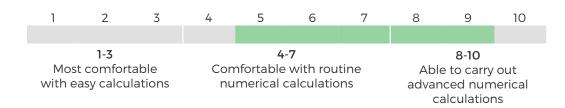
Using words for reasoning and problem solving



**Ideal Candidate**: Able to easily analyze complex verbal information and recognize unspoken inferences.

## **Numerical Ability**

A measure of numerical calculation ability



**Ideal Candidate:** Proficient with basic numerical equations and is fairly comfortable with complex calculations.

#### 2 3 7 1 4 5 6 8 9 10 **Numeric Reasoning** Using numbers as a 1-3 4-7 8-10 basis in reasoning and May be able to use Comfortable drawing conclusions Can easily process problem solving based on numerical data simple mathematical numerical data to rules for problem solving reach conclusions

Ideal Candidate: Very capable of analyzing even the most complex numerical data and arriving at accurate and sophisticated conclusions as a result.

## **BEHAVIORAL TRAITS**

Behavioral Traits help define who we are by influencing our behaviors. As our strengths and the combinations of our behavioral traits vary, so do our behaviors. The following are some of the traits that have been shown to be important in work settings.



Overall rate of task completion

STEADY
Patient
Good with routine

URGENT > Driven Fast-paced

Ideal Candidate: Responds well to time constraints and generally works at a brisk pace.

### **Assertiveness**

Expression of opinions and need for control

UNASSUMING
Diplomatic
Low need to control

FORCEFUL Competitive Achievement-oriented

**Ideal Candidate:** Enjoys influencing others but is still willing to follow direction from someone else when necessary.

## **Sociability**

Desire for interaction with others

RESERVED Introverted Keeps to oneself OUTGOING Extraverted People-oriented

**Ideal Candidate:** Strongly motivated by the chance to work with others, actively seeking out opportunities for teamwork.

### Conformity

Attitude on policies and supervision

STRONG-WILLED
Individualistic thinking
Willingness to question

COMPLIANT
Conventional
Works within the rules

**Ideal Candidate**: Effective without direct management, yet welcomes some structure and supervision as needed.

### Outlook

Anticipation of outcomes and motives

SKEPTICAL Seeks evidence Cautious TRUSTING Optimistic Accepting

**Ideal Candidate**: Has a bit of a skeptical side and will withhold buy-in until given the chance to scrutinize information.

### **Decisiveness**

Use of speed and caution to make decisions

DELIBERATE
Analyzes options
Moves methodically

Accepts risk Moves quickly

**Ideal Candidate**: Balances timeliness and deliberation, but is comfortable making quick decisions when necessary.

### Accommodation

Inclination to tend to others' needs and ideas STEADFAST
 Willing to express disagreement
 Defends priorities and beliefs

AGREEABLE Harmonious Amenable

**Ideal Candidate:** Expresses his or her point of view, but is very attentive to the needs of others.

# Independence

Level of preference for instruction and guidance RELIANT

May seek support

Accepts instruction

AUTONOMOUS Slow to seek guidance Likes to set own direction

**Ideal Candidate:** Moderately independent yet can accept necessary guidance and instruction.

## **Judgment**

Basis for forming opinions and making decisions

INTUITIVE

May follow a hunch

Considers emotions

FACTUAL Logical Focuses on facts

Ideal Candidate: Balances objective information and instincts to make decisions.

### **INTERESTS**

The Interests section may indicate an individual's motivation and potential satisfaction with various positions. The top three interests for this model, based on the interests of people who have been most successful in this position, are listed below in descending order.

### 1 - FINANCIAL/ADMIN

A Financial/Admin interest suggests the enjoyment of working with numbers, organizing information, and office routines such as record-keeping and completing paperwork. It could indicate an eye for detail and a desire for accuracy.

### 2 - ENTERPRISING

An Enterprising interest suggests the enjoyment of leadership, presenting ideas, and persuading others. Individuals with this interest may desire responsibility and exercise initiative, ambition, and resourcefulness.

### 3 - PEOPLE SERVICE

A People Service interest suggests the enjoyment of collaboration, compromise, and helping others. It may indicate a strong sense of empathy and support and a knack for bringing people together.

Ideal Candidate: Motivated to attend to the detailed aspects of a position while focusing on profit issues, balancing the administrative side of work with the competitive. This individual appreciates leading but also cooperating with others.