

EVERYTHING DiSC® WORKSMART

# Delivering Feedback That Works

**A 60-Minute Manager Training Experience That Produces Lasting Impact**

We help managers at any level deliver constructive feedback that motivates, strengthens relationships, and drives performance—by adapting to the unique style of each employee.



#### 60-MINUTE LIVE WORKSHOP

Focused, interactive,  
and practical



#### PERSONALIZED INSIGHTS

Everything DiSC  
Workplace assessment  
included



#### ACTION PLAN YOU CAN USE

Apply learning to  
a real direct report



#### SELF-GUIDED LEARNING ACCESS

Continue your growth with  
Worksmart modules



#### ALL FOR THE PRICE OF THE ASSESSMENT

Just \$210.00  
per participant



## Why Feedback?

Managers have the greatest impact on employee engagement. Gallup® finds that managers account for at least 70% of the variance in team engagement.

Yet, 60% of managers feel uncomfortable giving negative feedback, and 41% of employees say they don't receive helpful feedback.

**Better feedback leads to stronger performance, deeper trust, and higher retention.**



## Who Should Attend?

Managers at any level—from new and first-time managers to experienced leaders—who want to strengthen their ability to provide feedback that improves performance, engagement, and working relationships.



#### JOIN A PUBLIC SESSION

Register for an upcoming public workshop and reserve your seat today!

<https://internalchange.com/worksmart-delivering-feedback/>



#### BRING TO YOUR TEAM

Interested in a private workshop for your team or organization? Contact us to learn more!

✉ [Training@internalChange.com](mailto:Training@internalChange.com)

☎ 847-259-0005

#### MANAGERS WILL LEAVE ABLE TO:

- ✓ Adapt feedback to different DiSC styles
- ✓ Increase employee receptiveness
- ✓ Deliver feedback with greater confidence
- ✓ Reduce misunderstandings and defensiveness
- ✓ Strengthen manager-employee relationships
- ✓ Create a personalized action plan

#### SELF-GUIDED WORKSMART MODULES INCLUDE:

- 🧩 Motivating Others
- 🧩 Empowering Others
- 🧩 Navigating Conflict
- 🧩 Navigating Change
- 🧩 Giving Constructive Feedback

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