

Reducing Team Conflict



How do you reduce tension, resolve challenges and improve productivity between co-workers?

By helping employees discover non-threatening, respectful ways to communicate preferences and discuss differences.

idXready™: Reducing Team Conflict provides teams with the **key to maintaining a well-balanced workplace environment** by helping individuals understand their own and others' behavior in conflict, and providing them with the problem-solving skills needed to manage adversity in the workplace.

By incorporating validated research-based assessment data, *Reducing Team Conflict* personalizes the learning experience for each individual. Participants discover **their natural responses** to conflict and learn how others may interpret behavior differently. Rich video content and a wide range of individual and group activities generate opportunities for participants to **explore ways to communicate preferences and deal with differences**, resulting in the creation of **well-balanced, high-functioning teams** that can deal effectively with conflict.

Participants walk away with the skills, knowledge, and tools they need to deal with conflict, resulting in **stronger, more productive teams, higher employee satisfaction, and less turnover**.

In *Reducing Team Conflict*, participants will:

- Recognize their unique preferences and behaviors when working on a team
- Learn what their behaviors may look like when under stress and in conflict
- Learn a model for understanding how people of diverse styles react differently to conflict
- Understand how their own and others' behaviors may be interpreted in different ways
- Discover a non-threatening way to communicate preferences and discuss differences
- Create action plans for dealing with conflict situations by exploring effective methods for coping with conflict in the workplace

idXready Programs synchronize...

- proven learning models
- participant pre-work
- rich video assets
- validated research-based assessments
- individualized participant manuals
- fully scripted leader's manuals
- professional PowerPoint
- proven processing activities
- contemporary content

